

Problem Solving

Removal of Pencil Marks / Metallic Stains / Rust

PROTECTING YOUR INVESTMENT: The timeless beauty and inherent durability of natural stone makes it a favorite surfacing material for designers, architects and homeowners. Because of geological composition, certain stones may require different care and maintenance techniques. To remove pencil, rust, or other metallic marks from tile or stone surfaces, the following guidelines are recommended:

Purpose: To remove pencil, rust or other metallic marks from tile or stone surface.

Product Recommendation: Aqua Mix Poultice Stain Remover and Phosphoric Acid Cleaner.

Equipment: Sponge or cotton towels and white nylon scrub pad.

Coverage: Varies depending on amount of marks/stains present.

Procedure:

- » Always test a small area first to ensure satisfactory results.
- » Sweep, vacuum or dust mop surface.
- » Pre-wet surface with water.
- » Mix 1 part of Phosphoric Acid Cleaner to 3 parts water.
- » Apply solution onto surface.
- » Sprinkle Poultice Stain Remover onto wet cleaning solution to form a thin slurry.
- » Immediately agitate with a white nylon scrub pad.
- » Remove solution with clean towels or a sponge.
- » Rinse thoroughly with clean water.
- » Polish surface dry with clean, dry towels.
- » Repeat procedure if necessary.

Considerations: For acid-sensitive surfaces, use water and Poultice Stain Remover in a wet slurry scrubbed with a white nylon pad.

This recommendation is intended as a general guideline for the removal of pencil marks/metallic stains/rust. The actual removal requirements may vary depending on type of tile, method of application and amount of marks/stains present. Keep surface clean and dry to reduce possibility of slip-fall accidents. **READ PRODUCT DIRECTIONS THOROUGHLY PRIOR TO USE. ALWAYS TEST FIRST.**

Aqua Mix Technical Assistance:

- » Call 877.278.2311 Monday - Friday, 6:00 am to 4:30 pm or Saturday, 7:00 am to 12:00 pm Pacific time.
- » Visit website at www.aquamix.com
- » E-mail technical questions to tech@aquamix.net