

Problem Solving

Removal of Deep-Set Stains from Porous Tile / Natural Stone / Masonry

PROTECTING YOUR INVESTMENT: The timeless beauty and inherent durability of natural stone makes it a favorite surfacing material for designers, architects and homeowners. Because of geological composition, certain stones may require different care and maintenance techniques. To remove deep-set stains, the following guidelines are recommended:

Method A:

Purpose: To remove stains that have penetrated into tile or stone surfaces.

Product Recommendation: Aqua Mix Sealer & Coating Remover.

Equipment: Scrub brush or white nylon pad and white cotton towels.

Coverage: Varies; test first to determine amount of product needed depending on number of stains present.

Procedure:

- » Always test a small area first to ensure satisfactory results.
- » Sweep or vacuum surface.
- » Apply a liberal amount of undiluted Sealer & Coating Remover over stain(s).
- » Allow to stand up to 2 hours, not allowing Sealer & Coating Remover to dry on surface.
- » If necessary, apply additional remover or sprinkle with hot water and agitate with a scrub brush or white nylon pad. Wipe up residue with absorbent white cotton towels.
- » Rinse thoroughly with water.
- » Wipe surface dry with clean, absorbent, white cotton towels.
- » Repeat procedure if necessary.

Considerations:

- » Do not use on synthetic agglomerate or other resinous surfaces.
- » Sealer & Coating Remover will remove sealers and wax-type coatings.

Method B:

Product Recommendation: Aqua Mix Stone Poultice or Poultice Stain Remover.

Equipment: Bowl, household plastic wrap, plastic putty knife and sponge.

Coverage: Varies; test first to determine amount of product needed depending on number of stains present.

Procedure:

- » Sweep or vacuum surface.
- » Mix several tablespoons of Stone Poultice or Poultice Stain Remover powder with water in a bowl to form a thick, pliable paste. If desired results not achieved, use Sealer & Coating Remover in place of water.
- » Apply a 1/4" (.64 cm) thick layer of paste directly over stain with at least a 1" (2.54 cm) overlap beyond edge of stain.
- » Cover with household plastic wrap, taping around perimeter to seal over Stone Poultice or Poultice Stain Remover mix.
- » Allow paste to stand on stain for 24 to 48 hours.
- » Remove Stone Poultice or Poultice Stain Remover without scratching surface with a plastic putty knife and wash off residue with clean water and sponge.
- » Repeat procedure if necessary. If area darkens from absorbed moisture, it should dry completely within 2 to 4 days.

This recommendation is intended as a general guideline for the removal of deep-set stains from porous tile, natural stone and masonry. The actual removal requirements may vary depending on type of tile, method of application and amount of stains to be removed. Keep surface clean and dry to reduce possibility of slip-fall accidents. **READ PRODUCT DIRECTIONS THOROUGHLY PRIOR TO USE. ALWAYS TEST FIRST.**

Aqua Mix Technical Assistance:

- » Call 877.278.2311 Monday - Friday, 6:00 am to 4:30 pm or Saturday, 7:00 am to 12:00 pm Pacific time.
- » Visit website at www.aquamix.com
- » E-mail technical questions to tech@aquamix.net